

# Lake Wylie Pet Resort

5424 Hwy 55 E Lake Wylie, Sc 29710

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## New Client Agreement

### Owner Information

Owner's Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Business Phone \_\_\_\_\_

Email \_\_\_\_\_

How did you find out about us? \_\_\_\_\_

Is any one else authorized to pick up your dog? \_\_\_\_\_

\_\_\_\_\_

### Dog' Profile

Dog's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Sex \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_

Weight \_\_\_\_\_ Is your pet spayed or Neutered? \_\_\_\_\_

How long have you owner your dog? \_\_\_\_\_

Where did you get your dog? \_\_\_\_\_

Do you have any goals for your dog while at daycare or during boarding?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Socialization**

Has your dog ever attended Daycare before? Y N

If so, Where and how did he/she do? \_\_\_\_\_

Has your dog ever been boarded before? Y N

If so, where and how did he/she do? \_\_\_\_\_

Has your dog ever been to a off leash dog park? Y N

Does your dog socialize regularly with other dogs? Y N

Does your dog interact well with other dogs that are \_\_\_ Larger \_\_\_ Smaller \_\_\_  
Older \_\_\_ Younger? (check all that apply)

**Health & Wellness**

Vet Facility \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Does your dog have any physical disabilities? Y N

If yes please explain \_\_\_\_\_

Is your dog being treated for any illness or injury? Y N

If yes please explain \_\_\_\_\_

What is your method of flea control? \_\_\_\_\_

Heartworm Preventative? \_\_\_\_\_

How often do you feed your dog? \_\_\_\_\_

How much do you feed your dog? \_\_\_\_\_

What brand of dog food do you use? \_\_\_\_\_

Is it ok to give your dog treats? \_\_\_\_\_

Is there anything else we need to know about your dog? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

## Training

Is your dog housebroken? \_\_\_\_\_ Is your dog crate trained? \_\_\_\_\_

Where does your dog sleep? \_\_\_\_\_

Has your dog had formal obedience training? \_\_\_\_\_

Does your dog know basic commands? \_\_\_ Sit \_\_\_ Down \_\_\_ Stay \_\_\_ Come

How do you discipline your dog? \_\_\_\_\_

Are others able to easily handle your dog? \_\_\_\_\_

## Behavior

What does your dog do when your not at home? \_\_\_\_\_

Describe your dogs personality (check all that apply) \_\_\_ Shy \_\_\_ Mellow

\_\_\_ Outgoing \_\_\_ Excitable \_\_\_ Active \_\_\_ Couch potato \_\_\_ Rambunctious

\_\_\_ Slow to warm \_\_\_ Fearful \_\_\_ Standoffish \_\_\_ Uninterested

Describe your dog's nuisance behavior if any \_\_\_ Excessive barking \_\_\_ Jumping

\_\_\_ Digging \_\_\_ Climbing \_\_\_ Mouthiness \_\_\_ Eating Stool

Our Fences are 6 feet tall do you have reason to believe your dog can jump over our fence? \_\_\_\_\_

Has your dog ever growled at a person or another dog? \_\_\_\_\_ If yes, what were the circumstances? \_\_\_\_\_

Has your dog ever bitten a person or another dog? \_\_\_\_\_ IF yes what were the circumstances? \_\_\_\_\_

Which, if any, loud noises make your dog nervous/anxious? \_\_\_\_\_

Has your dog ever chewed any furniture? \_\_\_\_\_

Has your dog ever destroyed any items in your home?(check all that apply) \_\_\_ Doors or molding \_\_\_ Blinds \_\_\_ carpets or rugs \_\_\_ pillows or blanket

### **Emergency Medical Care**

If in our judgment, your dog requires medical care while staying with us and we are unable to reach you or your alternate emergency contact please note that we will seek medical attention for your dog. In this case your dog will be taken to a local veterinarian at your expense.

Your initials here\_\_\_\_\_

By initialing above, you agree that in the event that emergency care is required for your dog you are solely responsible for the payment of all medical bills and you release Lake Wylie Pet Resort, its owner, management and employees of and from any and all responsibility for, or claims, damages, debts arising out of or related to such medical care including, but limited to choice of veterinarian/animal hospital and transportation to/from that facility. You also acknowledge that Lake Wylie Pet Resort is not required to give any medical aid.

### **Alternate Emergency Contact**

Name\_\_\_\_\_

Home Phone\_\_\_\_\_ Cell\_\_\_\_\_

Business phone\_\_\_\_\_

### **Policies**

1. All Dogs must be current on Rabies & Bordetella Vaccinations and a current shot record on file from their vet prior to boarding or playing in Doggie Daycare.
2. We encourage the use of a flea treatment prior to boarding. Dogs with Flea's will be treated at the owners expense.
3. We recommend that dogs enter and exit the building on a leash.
4. You are welcome to bring your own dogs bed and or toys; however Lake Wylie Pet Resort is not responsible for lost or damaged items.
5. Please bring your own dogs food to avoid an upset stomach
6. We reserve the right to adjust our fee's with out prior notice.
7. We reserve the right to refuse service to any aggressive dogs.
8. We ask that you show up at your scheduled drop off & pick up time
9. All food must be pre bagged according to serving size to ensure that your pet receives the correct amount of food at each meal.

### **By Signing Below**

1. You indicate your in agreement with all terms hereof
2. You authorize Lake Wylie Pet Resort to obtain/verify all medical records for your dog from the vet you listed above and you authorize your vet to provide these records to Lake Wylie Pet Resort.
3. You release, indemnify and hold Lake Wylie Pet Resort harmless from any and all manner of damages, claims, losses, liabilities, costs and expenses, cause of actions or suits, whatsoever in law or equity (including, with out limitation, attorney's fees and related costs) arising out of or related to the services provided by Lake Wylie Pet Resort.
4. This agreement covers the current terms between Lake Wylie Pet Resort and yourself, each time you bring your dog to Lake Wylie Pet Resort you affirm the terms of this agreement and the truthfulness and accuracy of all statements you've made in this agreement.

**Owner's Signature**\_\_\_\_\_ **Date**\_\_\_\_\_