

Lake Wylie Pet Resort

5424 Hwy 55 E Lake Wylie, Sc 29710

Ph. 803-831-0481 fax 803-831-0781

New Client Agreement

Owner Information

Owner's Name _____

Address _____ City _____

State _____ Zip _____ Home Phone _____

Cell Phone _____ Business Phone _____

Email _____

How did you find out about us? _____

Is any one else authorized to pick up your dog? _____

Dog' Profile

Dog's Name _____ Date of Birth _____

Sex _____ Breed _____ Color _____ Age _____

Weight _____ Is your pet spayed or Neutered? _____

How long have you owner your dog? _____

Where did you get your dog? _____

Do you have any goals for your dog while at daycare or during boarding?

Socialization

Has your dog ever attended Daycare before? Y N

If so, Where and how did he/she do? _____

Has your dog ever been boarded before? Y N

If so, where and how did he/she do? _____

Has your dog ever been to a off leash dog park? Y N

Does your dog socialize regularly with other dogs? Y N

Does your dog interact well with other dogs that are ___ Larger ___ Smaller ___
Older ___ Younger? (check all that apply)

Health & Wellness

Vet Facility _____ Phone _____

Address _____

Does your dog have any physical disabilities? Y N

If yes please explain _____

Is your dog being treated for any illness or injury? Y N

If yes please explain _____

What is your method of flea control? _____

Heartworm Preventative? _____

How often do you feed your dog? _____

How much do you feed your dog? _____

What brand of dog food do you use? _____

Is it ok to give your dog treats? _____

Is their anything else we need to know about your dog? _____

Training

Is your dog housebroken? _____ Is your dog crate trained? _____

Where does your dog sleep? _____

Has your dog had formal obedience training? _____

Does your dog know basic commands? ___ Sit ___ Down ___ Stay ___ Come

How do you discipline your dog? _____

Are others able to easily handle your dog? _____

Behavior

What does your dog do when your not at home? _____

Describe your dogs personality (check all that apply) ___ Shy ___ Mellow

___ Outgoing ___ Excitable ___ Active ___ Couch potato ___ Rambunctious

___ Slow to warm ___ Fearful ___ Standoffish ___ Uninterested

Describe your dog's nuisance behavior if any ___ Excessive barking ___ Jumping

___ Digging ___ Climbing ___ Mouthiness ___ Eating Stool

Our Fences are 6 feet tall do you have reason to believe your dog can jump over our fence? _____

Has your dog ever growled at a person or another dog? _____ If yes, what were the circumstances? _____

Has your dog ever bitten a person or another dog? _____ IF yes what were the circumstances? _____

Which, if any, loud noises make your dog nervous/anxious? _____

Has your dog ever chewed any furniture? _____

Has your dog ever destroyed any items in your home?(check all that apply) ___ Doors or molding ___ Blinds ___ carpets or rugs ___ pillows or blanket

Emergency Medical Care

If in our judgment, your dog requires medical care while staying with us and we are unable to reach you or your alternate emergency contact please note that we will seek medical attention for your dog. In this case your dog will be taken to a local veterinarian at your expense.

Your initials here____

By initialing above, you agree that in the event that emergency care is required for your dog you are solely responsible for the payment of all medical bills and you release Lake Wylie Pet Resort, its owner, management and employees of and from any and all responsibility for, or claims, damages, debts arising out of or related to such medical care including, but limited to choice of veterinarian/animal hospital and transportation to/from that facility. You also acknowledge that Lake Wylie Pet Resort is not required to give any medical aid.

Alternate Emergency Contact

Name_____

Home Phone_____ Cell_____

Business phone_____

Policies

1. All Dogs must be current on Rabies & Bordetella Vaccinations and a current shot record on file from their vet prior to boarding or playing in Doggie Daycare.
2. We encourage the use of a flea treatment prior to boarding. Dogs with Flea's will be treated at the owners expense.
3. We recommend that dogs enter and exit the building on a leash.
4. You are welcome to bring your own dogs bed and or toys; however Lake Wylie Pet Resort is not responsible for lost or damaged items.
5. Please bring your own dogs food to avoid an upset stomach
6. We reserve the right to adjust our fee's with out prior notice.
7. We reserve the right to refuse service to any aggressive dogs.
8. We ask that you show up at your scheduled drop off & pick up time
9. All food must be pre bagged according to serving size to ensure that your pet receives the correct amount of food at each meal.

By Signing Below

- 1.You indicate your in agreement with all terms hereof
2. You authorize Lake Wylie Pet Resort to obtain/verify all medical records for your dog from the vet you listed above and you authorize your vet to provide these records to Lake Wylie Pet Resort.
3. You release, indemnify and hold Lake Wylie Pet Resort harmless from any and all manner of damages, claims, losses, liabilities, costs and expenses, cause of actions or suits, whatsoever in law or equity (including, with out limitation, attorney's fees and related costs) arising out of or related to the services provided by Lake Wylie Pet Resort.
4. This agreement covers the current terms between Lake Wylie Pet Resort and yourself, each time you bring your dog to Lake Wylie Pet Resort you affirm the terms of this agreement and the truthfulness and accuracy of all statements you've made in this agreement.

Owner's Signature_____ **Date**_____

Protecting Against Kennel Cough with the Bordetella Vaccine

Pet owners spend a lot of time ensuring that their pet is healthy and well cared for. This means making sure that they are eating nutritiously, staying hydrated, engaging in mentally stimulating activities, and exercising. However, just as humans are susceptible to communicable diseases, dogs are too. Many boarding, grooming, and pet daycare facilities require that animals are current with their Bordetella vaccination. This can help to prevent them from contracting kennel cough.

What is Bordetella?

Bordetella bronchiseptica, commonly known as kennel cough, is an upper respiratory infection that mainly affects dogs, but can also affect cats, rabbits, and other animals as well. It is highly contagious and is spread when animals are in close contact with each other. It is common for kennels, groomers, daycares, dog parks, and other facilities that handle multiple dogs at once to require them to be vaccinated.

Though many cases of Bordetella are not life-threatening, there is a chance that it can become more severe and lead to pneumonia or even death. Puppies, older dogs, and those that are pregnant tend to be at a higher risk of contracting this disease due to having more compromised immune systems. In turn, they also run the risk of developing complications.

What are the symptoms of kennel cough?

Some dogs may show only mild symptoms, while others may be more severe. One of the most common signs is the presence of a dry, hacking cough that may have a “honking” sound. The dog may also have watery discharge coming from its nose. In more severe cases, the dog may be lethargic, run a fever, have loss of appetite, or develop pneumonia.

Symptoms develop within a few days of exposure. The veterinarian will typically run blood and urine tests to accurately diagnose Bordetella and check for any other complications.

How is it treated?

Uncomplicated cases of Bordetella are often left to run their course, similar to how humans would treat a cold. The dog may be given an anti-inflammatory to reduce discomfort. If they have developed pneumonia, antibiotics may be prescribed to fight infection. While recovering, they should be kept away from other dogs and allowed to rest comfortably. Removing their collar can help to ease breathing and alleviate potential discomfort. A harness can be used during walks instead.

Symptoms should begin to improve within a week but can linger for several weeks depending on the severity of the case. Many dogs recover within three weeks.

Is the Bordetella vaccine included with the normal vaccinations?

No, pet owners must ask for their dog to be vaccinated. Not all dogs are exposed to situations where they are around many other dogs, so the vaccination is not part of the standard course of care. The vaccination can be administered intranasally or as an injection. Those dogs that only occasionally get groomed or boarded may need a booster every year. For those that frequently go to daycare or the kennel, a booster every six months may be recommended.

Pet owners should talk to their veterinarian about whether their dog should have the vaccination and when boosters are needed. Staying up-to-date on vaccines is a proactive way to keep dogs healthier and prevent disease. For the safety and protection of all dogs, Lake Wylie Pet Resort requires proof of current Bordetella vaccination.